

Terms and Conditions

REFUND POLICY

Full Refunds – More than 30 days notice

To receive a full refund, requests must be received no later than 30 days prior to the first day of the conference.

50% Refunds – Less than 30 days notice

Requests for refunds received within 30 days, but not within the final 14 days, prior to the conference will be eligible for a 50% refund.

No refunds – Within 14 days

Requests for refunds within 14 days prior to the start of the conference will not be eligible for a refund.

Author/Speaker refunds

Authors who have their papers included in the proceedings are not eligible for a refund. Authors may receive a refund if they withdraw their papers before the paper is included in electronic or hard-copy proceedings.

Substitution Policy

Registrants may send a substitute in their place in lieu of requesting a refund. The organisers must be notified of this at least 14 days prior to the start of conference.

Visa Letters and refunds

Visa letters cannot be produced until payment for registration has been made. In the event that a visa cannot be obtained, a refund will be given. Notification of this must be given to the organisers at least 10 days prior to the start of the Conference.

The organisers will refund fees as soon as possible and no later than one month after the conference has concluded. The refund will be made back to the card used for initial payment.

All TIWC cancellation and refund requests must be emailed to: TIWC-Bookings@hud.ac.uk (Please quote "Registration" in the subject of the email.) Telephone requests will not be honored.

Student

Students must be enrolled on a full time course. You can claim this rate if you have graduated within the past 12 months. Proof of student status is required. Please send a copy of your student status eg Student ID card or graduation certificate to tiwc-bookings@hudd.ac.uk. This rate may also apply to full-time PhD students and those on a part-time undergraduate or postgraduate course who are not working full-time and receive a salary below GB£7000 per annum (or equivalent).